



FACTORY SERVICE TICKET - QBOTDA

LiTen Up Technologies, Inc.
27850 Irma Lee Circle, Suite 106
Lake Forest, IL 60045
support@myQBOT.com

TO OBTAIN FACTORY SERVICE/S TO YOUR QBOT DRIVE ASSEMBLIES, PLEASE SEND:

1. This form, completed in its entirety (reserve a copy for your records);
2. Copy of Receipt ~ pre-payment for service/s & any Correspondence with our Support Team
3. Both QBOT Drive Assemblies ~ please do not include items for which service is not needed.

Name: _____

Dealership/Store
where purchased: _____

Date: _____

Ship To Address: _____

Phone Number: _____

QBOT Serial Number: _____

E-Mail Address: _____

Signature: _____

Your signature & submission of this form serve as acknowledgment of terms below:

• **QBOT Drive Assembly Retrofit:**

This service is performed on early models of QBOT Drive Assemblies - components which were designed for use with light-weight, mid-arm sewing machines.

• **QBOT Drive Assembly Upgrade:**

This service is performed on current models of QBOT Drive Assemblies for high volume quilting; sometimes referred to as a "Fan Upgrade." [IMPORTANT: Early models must first be Retrofitted; add service above.]

- **Prior to service/s noted above,** LiTen Up Technologies, Inc. will evaluate and test the components to ensure proper function. [IMPORTANT: if one or both components fail, repair will be performed in addition to the pre-paid service/s noted above. Repair fee applies, invoiced separately via email.]

- Form submission pre-approves any and all repair and/or services.

- Typical service turnaround is currently 1-3 weeks. Return shipment may be in alternate packaging; we regret we cannot guarantee return of the inbound packaging/box.

Items included in your shipment: 2 + payment/receipt, this form, correspondence

Initial to confirm

Total Number of Items included which need service: 2

Initial to confirm